JAMIE ROSS

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PROFESSIONAL PROFILE-

- Early adapter of social media, bringing interactive connectivity to a local level
- Proactive problem solver with a keen eye for identifying and addressing technical challenges, ensuring smooth operations, and minimizing downtime.
- Strong expertise in designing user-friendly interfaces and optimizing user experiences, resulting in increased engagement and user satisfaction.
- Excellent project management skills, demonstrated by successfully overseeing the entire development lifecycle of online community platforms from concept to implementation.
- Detail-oriented and quality-focused approach, ensuring adherence to best practices, industry standards, and data security protocols in online platform development.
- Strong communication and collaboration abilities, enabling effective coordination with stakeholders, team members, and clients to achieve project goals and exceed expectations.

AREAS OF EXPERTISE-

- Online community platform development
- Team leadership and management
- PHP and MySQL development
- User interface design and optimization
- Problem solving and troubleshooting
- Project management
- Effective communication and collaboration
- Javascript, CSS, HTML, React, Git

- Quality assurance and adherence to standards
- Continuous learning and staying updated with industry trends
- Adapting to fast-paced environments and tight deadlines
- Entrepreneurial spirited self-starter
- Photoshop
- Video editing Vegas

PROFESSIONAL EXPERIENCE-

JAMIESPACE (2021-Present)

Founder

Providing a Personal Online Space

- Conceptualized, designed, and launched an innovative online platform catering to small groups and individuals, providing a space for collaboration, networking, and sharing of resources.
- Develop a user-friendly interface and intuitive features to facilitate seamless communication and information exchange among small groups and individuals within the online space.
- Create a robust onboarding process, including tutorials and user guides, to ensure a smooth and enjoyable experience for individuals and small groups joining the online space.
- Provide personalized support and guidance to users, responding to inquiries and troubleshooting technical issues promptly to ensure a high level of user satisfaction.

WORLDWEBS (1997-Present)

<u>Founder</u>

Local Online Community Platform for New Jersey Towns – (eg: Maplewood Online)

- Successfully built, launched, and managed online community platforms, driving significant user engagement, and fostering a vibrant and active community.
- Create and implement content strategies to cultivate and engage the online communities, resulting in a loyal and dedicated user base.
- Develop and execute effective advertising campaigns to monetize the online community platforms, generating substantial revenue through targeted ad placements from local businesses.

- Implement strategic marketing initiatives to attract and grow a large and diverse audience, resulting in a substantial increase in platform traffic and user registrations.
- Utilize data analytics and user feedback to continuously improve the online community platform's features and functionality, resulting in enhanced user experience and increased user retention.
- Provide guidance and support to community managers and moderators, fostering a positive and inclusive environment within the online community.

ON2 TECHNOLOGIES (1998-2001)

Website Developer and Programmer

Online Video codec and content company

- Implemented and launched a brand-new concept in video streaming technology as part of a team.
- Created and maintained database programs (PHP/MYSQL) to streamline the content management process.
- Maintained and updated all aspects of main website.

NEW JERSEY ONLINE (1995-1998)

Website Developer and Programmer

NJ.com – online website for the Star Ledger Newspaper

- Implemented a new proprietary server-side script which allowed us to brand content for different platforms.
- Responsible for graphics and html updates to the site.
- Developed and implemented CGI and JavaScript scripts.
- Project manager for collaboration with in-house coding team.

EDUCATION-
Rutgers University, Cook College (New Brunswick, NJ), BS in Environmental Economics and Business (1992)
Chubb Institute (Parsippany, NJ), Computer Programming (1999)
Codecademy, Front End Engineer (2023)
VOLUNTEER ACTIVITIES

Co-Founder of Maplewoodstock (Maplewood, NJ), Part of a volunteer committee to produce a 2 day music festival in July. Since 2004. From Band booking to t-shirt design to emceeing to

Founder of the Underground Concert Series (Maplewood, NJ), Select, produce, and promote all aspects of the series – dedicated to world and folk music.

Volunteer for the Fourth of July Festivities (Maplewood, NJ), Created an interactive percussion sculpture park with homemade African xylophones.

References available upon request