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Andrew Paine

# Maplewood Online LLC

Proposal

PREPARED FOR:

Jamie Ross

Quote: #58241

Issued: 9/8/2021

Valid: 10/8/2021





# INAP

## EMPOWERING PURPOSEFUL, PERFORMANCE-DRIVEN IT TRANSFORMATIONS AT GLOBAL SCALE.

The performance of your IT strategy depends on the performance of your infrastructure—its speed, resiliency and scalability.

But as increasingly complex data center and multicloud solutions transform the ways we power applications and connect them to people, achieving the performance vital to the purpose of your organization is no longer straightforward.

From data center location and compute environments to network security and interconnection, myriad factors dictate the performance of critical workloads and systems.

At INAP, we make performance-driven IT transformations a reality every day.



HIGH-DENSITY COLOCATION

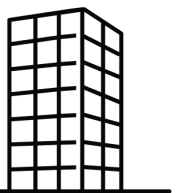


MANAGED CLOUD HOSTING



POWERFUL NETWORK SERVICES

CUSTOMERS RANGE FROM **FORTUNE 500** TO **EMERGING STARTUPS**



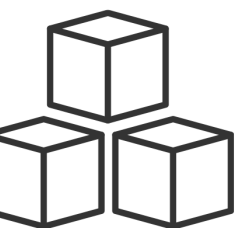
**50+**  
DATA CENTERS



OVER **100**  
POPS AROUND THE WORLD



**20+**  
METROPOLITAN MARKETS



OVER **1 MILLION**  
GROSS SQUARE FEET

APPROX. **600,000 SF**  
OF SELLABLE DATA CENTER SPACE.



# BARE METAL

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UNCOMPROMISING PERFORMANCE FOR APPLICATIONS THAT NEVER LET UP.

For workloads that demand efficiency and security, INAP Bare Metal provides predictable performance, automated deployment and flexible options while offering the same cloud management capabilities as public and private clouds.

Bare Metal servers are offered in a wide range of configurations with the added convenience of a customer portal and API that enables the use of a single platform for both cloud and bare metal provisioning. Every server is offered with full line rate public and private 10 gigabit uplinks and access to our Performance IP® backbone for low latency and optimal application availability.

# PRIVATE CLOUD

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ALL THE BENEFITS OF THE CLOUD—CUSTOM-FIT TO YOUR APPLICATIONS.

## DEDICATED PRIVATE CLOUD

INAP's Dedicated Private Cloud (DPC) is a fully isolated VMware™ or Microsoft Hyper-V™ cloud environment rightsized for your workload or applications.

## VIRTUAL PRIVATE CLOUD

Our VMware-powered Virtual Private Cloud (VPC) is an enterprise-class, highly secure and logically isolated computing environment that's easily deployed and managed.



# COLOCATION

## HIGH-DENSITY COLO WITH UNPARALLELED PERFORMANCE, CONNECTIVITY AND MULTICLOUD FLEXIBILITY.

Expect more from your data center solution. INAP high-density Colocation is your destination for a performance-driven, secure and extensively interconnected data center solution. Our strategically located, concurrently maintainable colocation facilities allow you to seamlessly power and scale your infrastructure.





# CONNECTIVITY SOLUTIONS

FROM THE CORE TO THE EDGE, CONNECT YOUR WORLD WITH INAP.



## METRO CONNECT

Avoid single points of failure within key markets via INAP's high-capacity metro network rings. Metro Connect provides multiple points of egress for your traffic and is Performance IP enabled. Metro rings are built on dark fiber and use state-of-the-art networking gear from Ciena.

## NETWORK CONNECT

Connect across our high-capacity backbone to multiple network locations. Choose between 21 strategically located global markets and 102 POPs. Need to connect your Dallas and London offices? Or reach a new audience in central Europe from the Bay Area? We can take you there via the most efficient, high-performing path.

## CLOUD CONNECT

On-ramp to the cloud with high-speed connectivity options. Ideal for linking your INAP Colo or Cloud solutions to hyperscale environments.

## MANAGED DNS

Say goodbye to DNS latency with Managed DNS, powered by the same intelligent automation that drives the performance of our entire network.



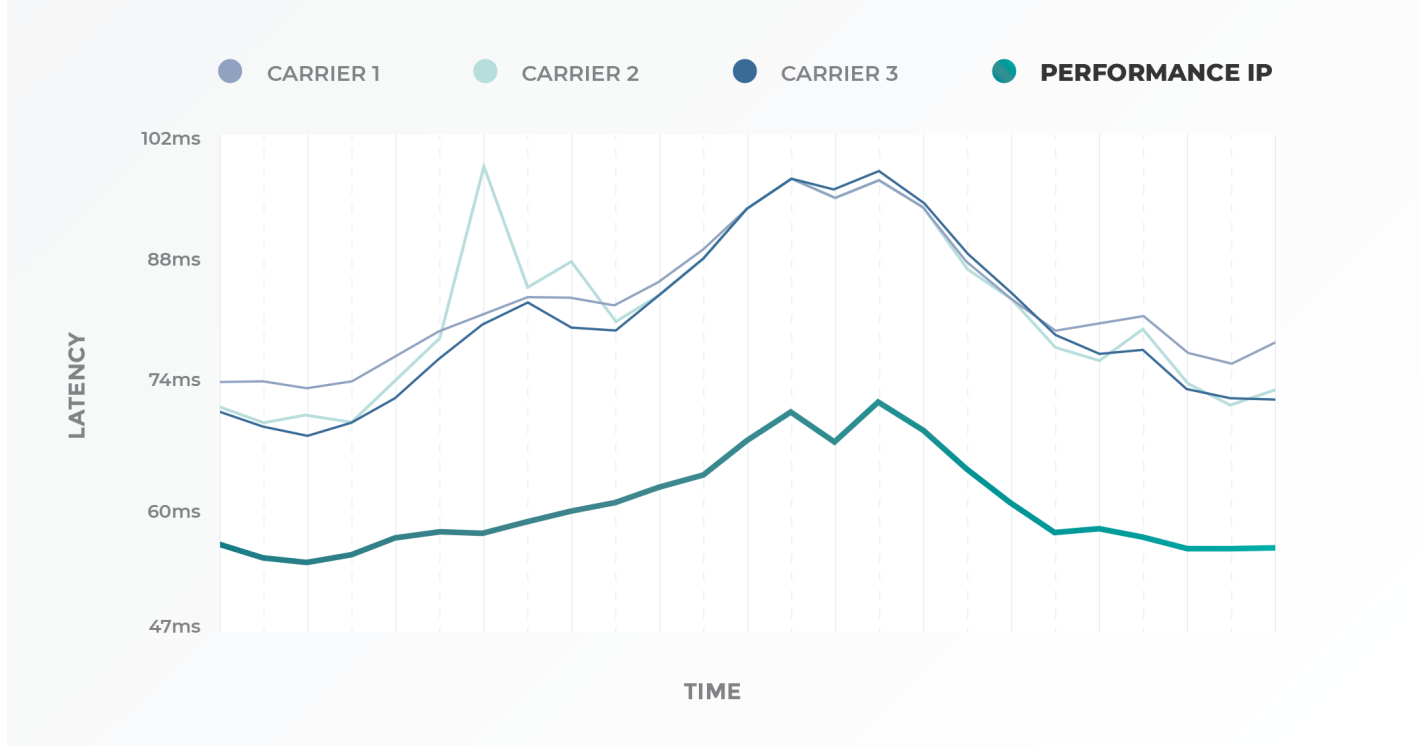
# PERFORMANCE IP®

## THE NETWORK PERFORMANCE YOU NEED FOR THE APPLICATIONS THAT RUN YOUR BUSINESS.

INAP's proprietary Performance IP technology automatically puts outbound traffic on the best-performing route. It scans a meshed infrastructure of Tier 1 ISPs and our extensive global network to select the fastest, lowest-latency path.

Whereas default Border Gateway Protocol (BGP) optimizes by putting your traffic on the path with the fewest "hops" between networks, Performance IP assesses the fastest, best-performing route by taking into account latency, jitter and service-degrading brown and black outs. It averages 1.1 million optimizations per Point of Presence daily and reduces latency by an average of 35 milliseconds per packet round trip.

### LATENCY CHART





# SOLUTION SUMMARY

Dear Jamie Ross,

I want to personally thank you for considering INAP for your solution. This document includes an overview of our company and process, as well as a detailed summary of our proposed solution. We appreciate you giving us the time and opportunity to share this solution with you.

This proposal for your Server Migration is based on a 36 month Order term. INAP will provide the Services for the Order Term, which will automatically renew in accordance with the Master Services Agreement between the Parties, as further described herein.

Billing Start Date: Billing for Services commences on the date INAP delivers Services

Service implementation Start Date: Within 7 business days of the date of last signature of this Order

INAP shall apply a credit in the amount of \$231.00 (the "Credit") following the Service Commencement Date. The Credit shall be applied in equal amounts over 1 invoice, beginning with the 1st invoice. If Customer terminates any portion of this Order prior to fulfillment of the Order Term, Customer shall repay the Credit to INAP, in addition to any other Fees due.

Customer must cancel the old server in the form of a support ticket after migration to avoid double billing at the end of the 30 day period.

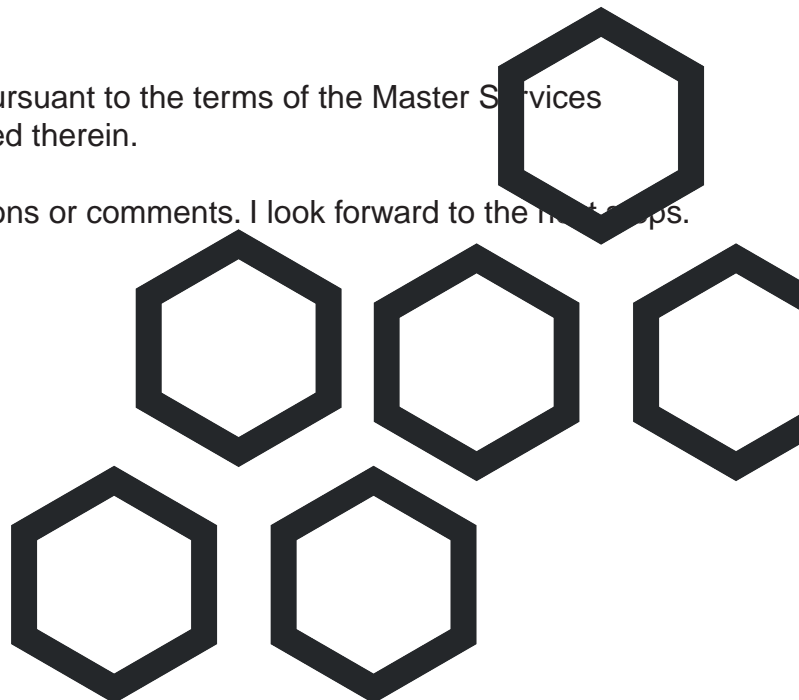
Upon execution of this order, customer may decommission the following servers after deployment of new server:

server.worldwebservers.com

This Order is hereby incorporated into and made pursuant to the terms of the Master Services Agreement between the Parties, as further described therein.

Please do not hesitate to reach out with any questions or comments. I look forward to the next steps.

Sincerely,  
Andrew Paine





# PRICING SUMMARY

Item	Price	Qty	Total
<b>Component</b>			
server.worldwebservers2.com			
<b>Hardware</b>			
Custom Bare Metal Server	\$104.00	1	\$104.00
E3-1230v3 Processor	\$0.00	1	\$0.00
16GB DDR3 RAM	\$0.00	1	\$0.00
1TB SATA	\$0.00	2	\$0.00
RAID Level 1	\$0.00	1	\$0.00
<b>Network</b>			
10TB Included Bandwidth	\$0.00	1	\$0.00
1Gbps Network Uplink	\$0.00	1	\$0.00
100Mbps Private Network Access	\$0.00	1	\$0.00
1 IP Address	\$0.00	1	\$0.00
5 Additional IP Addresses	\$5.00	1	\$5.00
<b>Software</b>			
CentOS (7.x)	\$0.00	1	\$0.00
cPanel Premier Metal	\$32.00	1	\$32.00
R1Soft Agent (billed monthly per GB)	\$0.00	1	\$0.00
<b>Managed Services</b>			
Shield DDoS Protection & Mitigation	\$0.00	1	\$0.00
Infrastructure Managed Services	\$0.00	1	\$0.00
OS Managed Services Plus	\$59.00	1	\$59.00
<b>Order Summary</b>			<b>TOTAL MRC</b>
			\$200.00
			<b>SETUP</b>
			\$0.00

\*INAP OS Managed Services for CentOS, Debian, Red Hat, Ubuntu, Windows include a range of services such as OS Hardening, antivirus installation, monitoring and automatic event notification on the previously mentioned operations systems, provided that version is not end-of-life.



# PRICING SUMMARY

Service implementation is subject to INAP's standard implementation and installation processes and shall begin upon INAP's formal acceptance of this Order. INAP's acceptance of an Order occurs when (i) INAP has received a signed Order complete with accurate information, (ii) INAP has approved the required capacity, (iii) INAP has approved Customer's credit status, (iv) Customer has satisfied INAP's screening processes, and (v) INAP has provided a countersigned Order. Changes to an accepted Order, Customer-initiated delays (including those associated with Customer-provisioned access), and credit approval issues will delay the installation of Services. INAP reserves the right to update Service implementation dates based on Order execution and acceptance dates.

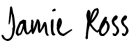
INAP reserves the right to prompt the Service Commencement Date for Services sixty (60) days from the date of execution of this Order in the event INAP has requested information from Customer and Customer has not responded nor provided sufficient detail to provision Service(s) entirely or correctly.

BY EXECUTING THIS ORDER, CUSTOMER ACCEPTS INAP'S MASTER SERVICES AGREEMENT AND INCORPORATED DOCUMENTS LOCATED AT <http://www.inap.com/legal/uwaye1> (AS SUCH LINK MAY BE UPDATED FROM TIME TO TIME) (THE "LINK MSA"). BY EXECUTING THIS ORDER, CUSTOMER EXPRESSLY AGREES THAT THE LINK MSA SHALL GOVERN THIS ORDER AND ALL PRIOR AND CONTEMPORANEOUS ORDERS ENTERED INTO BY THE PARTIES, EXPRESSLY SUPERSEDING ANY PRIOR AGREEMENT(S), TERMS, OR MASTER SERVICES AGREEMENT(S) PREVIOUSLY AGREED BY THE PARTIES


NOTWITHSTANDING THE FOREGOING, IN THE EVENT INAP AND CUSTOMER HAVE DULY EXECUTED A MASTER SERVICES AGREEMENT CURRENTLY ACTIVE AND IN FORCE ("CUSTOM MSA"), THE PARTIES AGREE THAT THIS ORDER WILL BE GOVERNED BY THE TERMS OF THE CUSTOM MSA TO THE EXTENT PERTAINING TO THE SUBJECT MATTER OF THE CUSTOM MSA; PROVIDED, HOWEVER, THAT ALL NEW SERVICES AND PRODUCTS NOT CONTEMPLATED UNDER THE CUSTOM MSA SHALL BE GOVERNED BY THE LINK MSA.

In the event of a conflict between the Link MSA or the Custom MSA (as context dictates) and this Order, this Order shall prevail.

## Customer

DocuSigned by:  
  
 Name 7A33166ECAE1479...  
 Company Maplewood online  
 Title Owner  
 Date 9/8/2021

## INAP

DocuSigned by:  
  
 Name 41791370BBAB45F...  
 Company Internap Holding, LLC  
 Title Manager of SMB Sales  
 Date 9/8/2021